

Request No.	Request	Request Date	Resolution
FOI060	For the time period 1st April 2025 to 31st March 2026 (or your nearest 12-month period), please provide the following: 1. total number of violent incidents on your staff broken down by job title/category of worker 2. a breakdown of the nature of the violent incident e.g. verbal, physical, threatening behaviour 3. how many violent incidents have been reported under RIDDOR (Reporting of Injuries, Diseases and Dangerous Occurrences) Regulations, with a breakdown by job title/category of worker Please could you break this information down into incidents involving female staff / male staff. Violent incidents can include verbal abuse or threats including face to face; online and via telephone; physical attacks; threatening behaviour; racial abuse and sexual harassment/violence.	30/06/2026	Full release of information under the Freedom of Information (Scotland) Act 2002. Information disclosed is available on request.
FOI059	1. The total number of properties on Brudes Hill. 2. The total number of properties included in Greenbelt's management area. 3. Confirmation of whether Greenbelt costs are divided between 55 properties, 51 properties, 8 properties, or another number, as I have received conflicting information multiple times. 4. A full explanation of why the invoice appears to divide several charges by approximately 51 properties when Albyn has stated that costs are shared between 55 properties. 5. A full list of all properties included in the Greenbelt charging arrangement, or anonymised property identifiers if necessary. 6. The total annual Greenbelt charge for the full Brudes Hill Greenbelt-managed area. 7. A full breakdown showing how each Greenbelt charge is calculated and divided. 8. Copies of all Greenbelt invoices relating to Albyn-owned properties at Brudes Hill. 9. A copy of the title deed, deed of conditions, factoring agreement, management agreement or other legal document relied upon to justify the Greenbelt charge and how it is apportioned. 10. A clear map showing the full Greenbelt-managed area and all properties liable for Greenbelt charges. 11. A corrected Greenbelt map showing my property within the chargeable area. 12. A corrected Greenbelt map showing the woodland area referred to in the "Woodland Inspection" charge. 13. A clear explanation of the £68.00 admin charge. 14. A clear explanation of the £7.00 PFSA compliance charge. 15. A clear explanation of the woodland inspection charge and a map showing the woodland area referred to. 16. A full breakdown of HRIL charges across all Albyn-owned properties at Brudes Hill. 17. Confirmation of whether all 18 Albyn properties at Brudes Hill pay HRIL charges. 18. Copies of all HRIL invoices relating to Albyn-owned properties at Brudes Hill. 19. Copies of any internal correspondence, calculations, review notes or records relating to how Greenbelt and HRIL charges are apportioned to Albyn tenants at Brudes Hill. 20. Confirmation of whether Albyn has carried out a full review of whether Greenbelt and HRIL charges are being applied to the correct properties and in the correct proportions	05/06/2026	Request withdrawn

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FOI058	Highland Residential 1) Number of staff in each of the last 5 years 2) Number of staff recruited to or left the organisation in each of the last five years 3) Number of staff who have resigned, broken down as following 4) a) Has your organisation satisfied its health and safety obligations to carry out a suitable and sufficient risk assessment for stress across your whole organisation? b) If yes, please give details of the tools used to do this? E.g. HSE Stress Management Standards or Work Positive. 5) Please provide information on the number of incidences of sickness absence (self-certified and certified) where the reason is given as work related stress? 6) Please provide information for each of the last five years on the number of incidences of sickness absence (self-certified and certified) where the reason is given as stress, anxiety and depression? 7) Please provide costs for all sickness absence for each of the last five years? 8) Please provide costs of ill health sickness absence for each of the last five years for absences related to stress, depression and anxiety?	12/05/2026	Partial - Some information 1. Information not held. Formal refusal notice under Section 17 of the Freedom of Information (Scotland) Act 2002 Information disclosed is available on request.
FOI057	Albyn Housing Society 1) Number of staff in each of the last 5 years 2) Number of staff recruited to or left the organisation in each of the last five years 3) Number of staff who have resigned, broken down as following 4) a) Has your organisation satisfied its health and safety obligations to carry out a suitable and sufficient risk assessment for stress across your whole organisation? b) If yes, please give details of the tools used to do this? E.g. HSE Stress Management Standards or Work Positive. 5) Please provide information on the number of incidences of sickness absence (self-certified and certified) where the reason is given as work related stress? 6) Please provide information for each of the last five years on the number of incidences of sickness absence (self-certified and certified) where the reason is given as stress, anxiety and depression? 7) Please provide costs for all sickness absence for each of the last five years? 8) Please provide costs of ill health sickness absence for each of the last five years for absences related to stress, depression and anxiety?	12/05/2026	Partial - Some information 1. Information not held. Formal refusal notice under Section 17 of the Freedom of Information (Scotland) Act 2002 Information disclosed is available on request.
FOI056	The total number of staff who have left Albyn Housing Society from 2022 to the date of your response. Please include: - A yearly breakdown (2022, 2023, 2024, and 2025 to date) - A breakdown by reason for leaving (for example: resignation, redundancy, dismissal, retirement, end of fixed-term contract) - The number of staff in post at the start of each of those years. In addition, please provide: - The total number of settlement or compensation payments made to staff (or former staff) in relation to employment matters during the same period - The total aggregate value of those payments. Where disclosure of small numbers may risk identifying individuals, I would be content for the information to be provided in anonymised or aggregated form	10/04/2026	Full release of information under the Freedom of Information (Scotland) Act 2002. Information disclosed is available on request.

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FOI055	The following information regarding the authority's current software systems used for E-Tendering and Contract Lifecycle Management (CLM): System(s): What software system(s) does the authority currently use for E-Tendering and Contract Lifecycle Management? (If different systems are used, please specify both). Contract Value: What is the annual contract value for these system(s)? (If separate systems are used for E-Tendering and CLM, please provide the value for each separately). Expiry & Extensions: What is the current contract expiration date for these system(s), and are there any available extension options remaining in the contract? (If separate systems, please provide dates for both). System Owner: What is the specific Job Title and Name (if disclosure is permitted under Section 40 of the FOIA) of the officer responsible for managing this system or the upcoming procurement of its replacement?"	22/02/2026	Full release of information under the Freedom of Information (Scotland) Act 2002. Information disclosed is available on request.
FOI054	Copies of all schedules, timetables, plans, and policies related to the maintenance and upgrade of housing stock (including heating systems, kitchens, bathrooms, and fuel poverty mitigation measures) for the last 3 years, and planned actions for the next 3 years. Please confirm receipt of this request and the timeframe in which you will provide this information.	16/02/2026	Full release of information under the Freedom of Information (Scotland) Act 2002. Information disclosed is available on request.
FOI053	Whether other properties connected to the same heating network have experienced similar faults or failures involving the same components within the same time period. Whether Albyn has identified any pattern of component failure (for example valves, actuators, pumps, control heads or related parts) across the network this winter. Whether any bulk or repeated replacements of the same part have been required in neighbouring or connected properties. The expected lifespan of the failed component(s) and whether this aligns with asset management and planned maintenance records.	09/02/2026	Full release of information under the Freedom of Information (Scotland) Act 2002. Information disclosed is available on request.
FOI052	What is your process and has this been followed precisely? Freedom of information request on the case building for all complaints lodged. Outcome of door-to-door visit? What steps are taken relating to their tenancy "good neighbour" agreement? How many complaints were lodged in Kilmuir "estate" in November? How many complaints were lodged in Kilmuir "estate" in December? Are we the only block to experience this?	25/12/2025	Partial - Some information S38(1)(b) Personal Information Information disclosed is available on request.

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FOI051	Core Financial Management Solution Which Finance system or ERP system, and which version of it, do you currently use? What is the expiry date of the current agreement for your Finance / ERP system? Are you planning on running, or are you currently running, a soft market test or procurement/tender process around your Finance / ERP system? If so, when? Who is the primary internal contract owner (Name, Job Title, Email) for your Finance / ERP system? Procurement Management / Sourcing Management Solution Which Procurement, Spend Management or Source-to-Contract system, and which version of it, do you currently use? What is the expiry date of the current agreement for your Procurement / Source-to-Contract system? Are you planning on running, or are you currently running, a soft market test or procurement/tender process around your Procurement / Source-to-Contract system? If so, when? Who is the primary internal contract owner (Name, Job Title, Email) for your Procurement / Source-to-Contract system? Human Resources & Payroll Solution Which HR and Payroll system (including Performance Management and Time & Attendance), and which version of it, do you currently use? What is the expiry date of the current agreement for your HR and Payroll system? Are you planning on running, or are you currently running, a soft market test or procurement/tender process around your HR and Payroll system? If so, when? Who is the primary internal contract owner (Name, Job Title, Email) for your HR and Payroll system?	22/12/2025	Full release of information under the Freedom of Information (Scotland) Act 2002. Information disclosed is available on request.
FOI050	1. Total costs incurred for the hot water and heating repairs for 25A Louisburgh Street, for the past 18 months, itemised where possible. 2. Any internal policies, procedures, or contractor guidelines relevant to the assessment and handling of hot water and electrical heating repairs. 3. The names and job titles of all staff members or case handlers who have dealt with, overseen, or communicated regarding these issues	27/11/2025	Partial - Some information S38(1)(b) Personal Information Information disclosed is available on request.

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FOI049	1. How many social homes are you responsible for? 2. The number of reports or complaints received by the Housing Association for mould, damp, condensation in each of 2022, 2023, 2024? 3. Please provide how these complaints are recorded e.g. damp, mould, condensation, or other general e.g. 'disrepair' 4. Provide, if recorded, the percentage per type of property e.g. detached, flat, tenement, semi-detached etc. 5. For these complaints, what is the average response time (in days): a) between the Initial report and the first visit/inspection? b) from the first visit/investigation to resolved/job closed? 6. What is your target/service levels for investigation reports of damp and mould? (please provide a policy document if you have one, or a link to an online document) 7. What number/percentage of visits are not completed within your target? 8. For closed complaints, what is the primary outcome (if recorded) e.g: - Advice given to tenant (such as ventilation/lifestyle) - Cleaning or treatment of mould - Repairs to the property - Improvements required for heating system or ventilation - Other (please specify) 9. Do you record repeat complaints? Please provide the for the last three years: January 01 2022 - 31st December 2022 January 01 2023 - 31st December 2023 January 01 2024 - 31st December 2024	21/11/2025	Full release of information under the Freedom of Information (Scotland) Act 2002. Information disclosed is available on request.
FOI048	I would also appreciate information on how much has been spent per year over the past five years on heating system repairs within the Lochan Mòr development.	08/10/2025	Full release of information under the Freedom of Information (Scotland) Act 2002. Information disclosed is available on request.
FOI047	The number of tenants evicted from your Scottish properties for anti-social behaviour, broken down by each year, over the last ten years back to 2014/15. If you could please provide this information in the format of an Excel table, that would be greatly appreciated.	26/08/2025	Full release of information under the Freedom of Information (Scotland) Act 2002. Information disclosed is available on request.
FOI046	For the time period 1st April 2024 to 31st March 2025 (or your nearest 12-month period), please provide the following: total number of violent incidents on your staff broken down by job title/category of worker a breakdown of the nature of the violent incident e.g., verbal, physical, threatening behaviour how many violent incidents have been reported under RIDDOR (Reporting of Injuries, Diseases and Dangerous Occurrences) Regulations, with a	25/08/2025	Full release of information under the Freedom of Information (Scotland) Act 2002. Information disclosed is available on request.
FOI045	Suppliers payment/spend data from 2018 to the most recent months. Payments to suppliers over £500 or over £25,000, depending on your publication thresholds Ideally in Excel or CSV format, if available.	04/08/2025	Full release of information under the Freedom of Information (Scotland) Act 2002. Information disclosed is available on request.

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FOI044	1. Wide Area Network (WAN) or Software Defined WAN (SDWAN) a. Please can advise who is the existing supplier b. Contract end dates c. Total contract value d. Which framework this was purchased under e. Name of the contact responsible for this 2. Local Area Network (LAN) a. Please can advise who is the existing supplier b. Contract end dates c. Total contract value d. Which framework this was purchased under e. Name of the contact responsible for this 3. Wireless Access (WIFI) a. Please can advise who is the existing supplier b. Contract end dates c. Total contract value d. Which framework this was purchased under e. Name of the contact responsible for this 4. Telephony/Unified communications (UC) a. Please can advise who is the existing supplier b. Contract end dates c. Total contract value d. Which framework this was purchased under e. Name of the contact responsible for this	09/07/2025	Partial - Some information S33(1)(b) Disclosure would (or would be likely to) prejudice substantially commercial interests
FOI043	A full breakdown of the evaluation scores awarded to each bidder, including both quality and price; The names of all companies who submitted tenders; The names and roles of all individuals involved in interviews, scoring, or recommendation stages; Any conflict-of-interest declarations or related records for this procurement. To illustrate our request, we are referring to a typical evaluation structure where quality accounts for 70% and pricing 30%, with sub-criteria such as onboarding, team structure, interviews/presentations, and CSR. We understand this varies by tender and welcome the actual structure used in this case. We ask that items 1 and 2 be provided within the standstill period if possible. We continue to reserve all rights, including the right to raise this with the relevant oversight bodies if these matters are not adequately addressed.	07/07/2025	Partial - Some information S33(1)(b) Disclosure would (or would be likely to) prejudice substantially commercial interests S38(1)(b) Personal Information Information disclosed is available on request.
FOI042	The number of reports or complaints received by the housing association relating to damp and/or mould in tenant properties, broken down by year, for each of the last five calendar years (2019–2024).	29/05/2025	Full release of information under the Freedom of Information (Scotland) Act 2002. Information disclosed is available on request.
FOI041	With regards to the complaint raised, I request that you please provide a copy of the recording under Freedom of information. From number xxxxxxxxx to xxxxxxxxx on Friday 11th October at 13:16.”	24/10/2024	Information not provided as exempt from disclosure under the following Section of the Freedom of Information (Scotland) Act 2002: Section 38(1)(b) Personal Information that would contravene any of the data protection principles listed in Article 5 (1) of the UK GDPR.

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FOI040	Have you created a data archive for some or all of your housing management data –(properties, tenancies, tenants, rent transactions, court actions, repairs, servicing data, asset data) Was this a bespoke solution or an “off-the-shelf” solution If off the shelf, what is the product and vendor How long did it take to implement the solution Please describe the technology used and the architecture of the solution.	16/10/2024	Partial release of information. S33(1)(b) Disclosure would (or would be likely to) prejudice substantially commercial interests. Information disclosed is available on request.
FOI039	1.Please could you provide the number of residential properties that your authority is currently responsible for? 2.Please could you also provide the number of these homes which are currently considered unusable or are considered unfit for habitation (or the equivalent term used by your authority) as they do not meet The Tolerable Standard under the Housing (Scotland) Act 1987? 3.Can you also provide the number of these homes which currently have tenants living in them?	08/10/2024	Full release of information under the Freedom of Information (Scotland) Act 2002. Information disclosed is available on request.
FOI038	Who is your current mobile phone provider? How many mobile connections? When is the contract up for renewal? The name and email address of the primary contact for this contract?	26/06/2024	Full release of information under the Freedom of Information (Scotland) Act 2002. Information disclosed is available on request.
FOI037	N/A Case raised in error.		
FOI036	1.Total number of violent incidents on your staff broken down by job title/category of worker 2.A breakdown of the nature of the violent incident e.g., verbal, physical, threatening behaviour 3.How many violent incidents have been reported under RIDDOR (Reporting of Injuries, Diseases and Dangerous Occurrences) Regulations, with a breakdown by job title/category of worker.	01/05/2024	Full release of information under the Freedom of Information (Scotland) Act 2002. Information disclosed is available on request.
FOI035	•How many social housing tenants in total were evicted from your properties between 6 September 2022 and 31 March 2024, ie over the course of the Cost of Living (Tenant Protection) (Scotland) Act 2022? •How many of these tenants were evicted due to rent arrears? •How many of these tenants were evicted due to anti-social behaviour? •Please disclose all other reasons for which social tenants were evicted during this period?	02/05/2024	Full release of information under the Freedom of Information (Scotland) Act 2002. Information disclosed is available on request.
FOI034	Report/notes on how rent increases are calculated and justified for property in 9C Albyn Court IV12 5PX for the length of time I've resided here. Also where the increased money goes towards in the properties and when if a separate document.	11/03/2024	Information otherwise accesible. Formal refusal notice under Section 25 of the Freedom of Information (Scotland) Act 2002.

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FOI033	With respect to 36 Fraser Street: A detailed report of all submitted request for technical assistance and repairs, including dates and descriptions of the reported problems. Documentation on the status and resolution of each reported issue, indicating the actions taken by the maintenance team or contractors. Any additional information relevant to the maintenance and condition of the property that may impact the quality of my living conditions.	17/01/2024	Neither confirm or deny if information is held. Exemptions applied: S38(1)(b) Personal Information; S39(1) Health & Safety
FOI032	With respect to 36 Fraser Street: Certificate of acceptance for window installations. Documents confirming the current technical condition of the building in accordance with the latest British building standards. Report on the presence of asbestos in the building.	12/01/2024	Full release of information under the Freedom of Information (Scotland) Act 2002. Information disclosed is available on request.
FOI031	The number of social/council housing premises in your portfolio which have a lead tenant who is a UK national. The number of social/council premises which have a lead tenant who is a foreign national. The total number of UK nationals who are occupants of social/council housing in your portfolio. The total number of foreign nationals who are occupants of social/council housing in your portfolio.	15/12/2023	Information not held. Formal refusal notice under Section 17 of the Freedom of Information (Scotland) Act 2002.
FOI030	1. Regarding your total stock: •the total number of properties in your stock, and, •the number of properties in each local council tax band. 2. Regarding your stock built or acquired since 2016 •the total number of properties added to your stock since 2016, and, the number of properties added to your stock since 2016 in each local council tax band.	25/09/2023	Partial release of information. Information not held regarding Council Tax Band. Information disclosed available on request.
FOI029	Has a RAAC survey been completed of all housing stock? If so: Does the organisation manage any homes that currently contain RAAC? If so, how many and where are they? What action has been taken as a result? Have any affected tenants been notified if they live in a building with RAAC? Does the organisation have an estimated cost for any needed mitigation measures? Please provide a copy of any internal reports / surveys that cover RAAC stock assessment. If not: Is the organisation confident that none of its housing stock contains RAAC or does it plan to survey stock at a later date?	09/08/2023	Full release of information under the Freedom of Information (Scotland) Act 2002. Information disclosed is available on request.

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FOI028	How many social housing tenants have been evicted from your properties in Scotland for being in rent arrears between September 6th 2022 and today, July 10th 2023 – over the course of the evictions ban in Scotland How many social housing tenants have been evicted from your properties for anti-social behaviour or criminal activity between September 6th 2022 and today, July 10th 2023 – over the course of the evictions ban in Scotland How many social housing tenants have been evicted from your properties for any other reason between September 6th 2022 and today, July 10th 2023 – over the course of the evictions ban in Scotland	10/07/2023	Full release of information under the Freedom of Information (Scotland) Act 2002. Information disclosed is available on request.
FOI027	1. Total number of violent incidents on your staff broken down by job title/category of worker 2. A breakdown of the nature of the violent incident e.g., verbal, physical, threatening behaviour 3. How many violent incidents have been reported under RIDDOR (Reporting of Injuries, Diseases and Dangerous Occurrences) Regulations, with a breakdown by job title/category of worker”	31/05/2023	Full release of information under the Freedom of Information (Scotland) Act 2002. Information disclosed is available on request.
FOI026	1. When was your last networking (LAN, Core, Edge) refresh, and when is the next refresh planned? 2. When was your last Wi-Fi refresh, and when is the next refresh planned? 3. When was your last telephony or Unified Communications refresh, and when is the next refresh planned? 4. Can you confirm contract end dates and incumbent vendors for the above? 5. What are the key parts of your Digital Transformation strategy for the next 3 years? 6. With more employees now working in a hybrid environment, what measures are in place to facilitate this securely?	12/05/2023	Full release of information under the Freedom of Information (Scotland) Act 2002. Information disclosed is available on request.
FOI025	Final minutes for Board meetings of Albyn Housing Society from January to April 2023.	05/06/2023	Information otherwise accessible. Formal refusal notice under Section 25 of the Freedom of Information (Scotland) Act 2002.
FOI024	1.How many social housing tenants in Scotland have been evicted from your properties for being in rent arrears between September 6th 2022 and now? 2.How many tenants have been served with eviction notices in that same period for being in rent arrears?	14/02/2023	Full release of information under the Freedom of Information (Scotland) Act 2002. Information disclosed is available on request.
FOI/23	1. Total number of violent incidents on your staff broken down by job title/category of worker . 2. A breakdown of the nature of the violent incident e.g., verbal, physical, threatening behaviour. 3. How many violent incidents have been reported under RIDDOR Regulations, with a breakdown by job title/category of worker.	17/08/2022	Full release of information under the Freedom of Information (Scotland) Act 2002. Information disclosed is available on request.
FOI/22	Copy of your training records, courses you have attended, including online courses Copy of any Certificates held by Albyn List of roles held at Albyn Housing along with the dates you were in post	16/02/2022	Information not provided as exempt from disclosure under the following Section of the Freedom of Information (Scotland) Act 2002: section 38(1)(a) Personal Information that would contravene any of the data protection principles listed in Article 5 (1) of the UK GDPR.
FOI/21	I would like to ask for all complaints made against myself, [redacted], my husband [redacted] and my mother [redacted]. Under the freedom of information act I would like to know exactly what this complaint is for, what evidence you have of this and who made the complaint?	10/01/2022	Information not provided as exempt from disclosure under the following Section of the Freedom of Information (Scotland) Act 2002: section 38(1)(b) and 38(1)(a) Personal Information that would contravene any of the data protection principles listed in Article 5 (1) of the UK GDPR.

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FOI/20	I am writing to request a copy of the investigation report and the evidence base upon which it was conducted, carried out by XXX, with regard to whistle-blowing allegations at Albyn Housing Society.	01/10/2021	Information not provided as exempt from disclosure under the following Section of the Freedom of Information (Scotland) Act 2002: 33(1)(b) Commercial Interests and Economy, Section 30 (c) Effective Conduct of Public Affairs, Section 38(1)(a) Personal Information, and Section 38(1)(b) Personal Information.
FOI/19	Can you tell me how many previous neighbours have complained about these tenants and I want to know a criminal with narcistic behaviour was housed next door to children?	28/09/2021	Information not provided as exempt from disclosure under the following Section of the Freedom of Information (Scotland) Act 2002: Section 38(1)(b) Personal Information that would contravene any of the data protection principles listed in Article 5 (1) of the UK GDPR.
FOI/18	1. Is Albyn Housing Society Limited developing any new social housing? i. How many units will be built and completed by Albyn Housing Society Limited in the financial year 2020/21 (this year)? ii. How many units are predicted to be built and completed by Albyn Housing Society Limited in the financial year 2021/22 (next year)? iii. How many units are predicted to be built and completed by Albyn Housing Society Limited in the financial years 2021/22 – 2026/27 (next five years)? 2. Does Albyn Housing Society Limited have its own Development Company?	09/08/2021	Full release of information under the Freedom of Information (Scotland) Act 2002. Information disclosed is available on request.
FOI/17	1. The current number of Black and Minority Ethnic (BAME) employees at your association. 2. The total number of BAME former employees who have left your association in the last 5 years. 3. Information about what actions your association has taken to proactively encourage, support, and assist your employees from a BAME background into senior and strategic roles within your association to date. 4. Information about what actions your association has taken to understand the ethnic backgrounds, needs, and aspirations of BAME individuals to date. 5. Information about what actions your association has taken to recruit BAME individuals into working. 6. Information about what actions your association intends to take to recruit BAME individuals into working for your association in the future.	04/05/2021	Full release of information under the Freedom of Information (Scotland) Act 2002. Information disclosed is available on request.
FOI/16	1. A copy of /sight of the independent investigation findings report and actions that is referred to by the Scottish Housing Regulator (SHR) in their narrative for the Albyn Housing Society 2021/22 Engagement Plan.	28/04/2021	Information not provided as exempt from disclosure under the following sections of the Freedom of Information (Scotland) Act 2002: Section 33(1)(b) Commercial interests and the economy; Section 30(c) Effective conduct of public affairs; and Section 38(1)(a) Personal information.

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FOI/15	1. Please provide me with a breakdown of the priority need bands for your organisation's housing list, and the number of applications currently in each band. 2. Please provide me with the number of applications on your housing list for each of the following years. I'm looking to see if the housing list has grown over the last 5 years, so to gain an accurate comparison, please provide me with a snapshot of the number of people on your housing list on 1 April of each of the years set out below. If you do not hold figures for all of the years, please fill out the table for those years you do hold information. By "1 April", I mean the first day of the financial year. 3. Please provide me with the number of applications currently on your housing list for each of the property types listed. 4. How many properties have been let to tenants during each of the years listed. If you do not hold figures for all of the years, please fill out the table for those years you do hold information. 5. How many properties are due to be completed in the next business year, broken down by the number of bedrooms in property. 6. Please provide the total housing stock figure for each of the last 5 years, broken down by year, and number of bedrooms. By "1 April", I mean the first day of the financial year. If you do not hold figures for all of the years, please fill out the table for those years you do hold information. 7. Please provide me with a list of rental prices for each of the last 5 years.	06/04/2021	1/2/3 - Information not held. Formal refusal notice under Section 17 of the Freedom of Information (Scotland) Act 2002. 4/5/6 - Full release of information under the Freedom of Information (Scotland) Act 2002. Information disclosed is available on request. 7- Information otherwise accessible. Formal refusal notice under Section 25 of the Freedom of Information (Scotland) Act 2002.
FOI/14	1. All reports and files in relation to the property this being from December 2019 to present. 2. Copies of all notes and information held on file by Albyn and this information to be provided as part of this request.	03/12/2020	Full release of information under the Freedom of Information (Scotland) Act 2002. Information disclosed is available on request.
FOI/13	1. Copies of all third-party reports relating to ventilation of property.	09/11/2020	Information not held. Formal refusal notice under Section 17 of the Freedom of Information (Scotland) Act 2002.
FOI/12	1. Thermal imaging report carried out in your property by IRT Surveys 2. Borescope report carried out in your property	07/10/2020	Full release of information under the Freedom of Information (Scotland) Act 2002. Information disclosed is available on request.

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FOI/11	Telephony System 1. What is your current telephony system? 2. How many users of the telephony system? 3. When is the contract up for renewal? 4. If it isn't a VoIP system, will that be a consideration for the next contract cycle? 5. The email address of the primary contact for this contract? 6. Current annual spend? Mobile phones 1. Who is your current mobile phone provider? 2. How many mobile connections? 3. When is the contract up for renewal? 4. How long do you contract for (24 or 36 months)? 5. The email address of the primary contact for this contract? 6. Current annual spend?	03/07/2020	Full release of information under the Freedom of Information (Scotland) Act 2002. Information disclosed is available on request.
FOI/10	1. Details of all Leadership Team salaries for the following periods: 2019 to 2020, 2018 to 2019, and 2017 to 2018. 2. Details of all enhancements paid to the Leadership Team for the following periods: 2019 to 2020, 2018 to 2019, and 2017 to 2018. 3. Details of all secondments and the salaries paid to those on secondment for the following periods: 2019 to 2020, 2018 to 2019, and 2017 to 2018. 4. Details of the Salaries for Temporary employees for the following periods: 2019 to 2020, 2018 to 2019, and 2017 to 2018.	09/07/2020	Full release of information under the Freedom of Information (Scotland) Act 2002. Information disclosed is available on request.
FOI/09	1. The total value of social housing rent arrears, as well as the total number of tenants who have entered rent arrears, as at the end of each financial year (31st March) for the past ten years. 2. The number of housing association tenants currently facing evictions, including all active eviction notices. 3. Percentage increases on rent imposed on social tenants by the housing association in each of the years 2013 to 2019. 4. The total number of housing association tenants in each of the years 2013 to 2019. 5. Details of all evictions carried out on housing association tenants in the years 2013 to 2019, including the number of evictions carried out and the reasons for the evictions.	04/07/2020	Partial release of information. 3/4/5. Exemption applied under section 25 of the Act because the information is 'otherwise accessible'. Information disclosed is available on request.
FOI/08	1. The total number of social housing properties owned by the housing association, broken down by geographical area and bedroom number. 2. The total number of social housing properties built by the housing association in each of the past ten years, broken down by geographical area and bedroom number.	04/07/2020	Full release of information under the Freedom of Information (Scotland) Act 2002. Information disclosed is available on request.

Request No.	Request	Request Date	Resolution
FOI/07	1. The total number of people currently on the waiting list for housing properties, broken down by bedroom number. 2. The number of people currently on the waiting list for housing in each geographical area, broken down by property bedroom number. 3. The anticipated waiting time for housing accommodation, broken down by bedroom number. 4. The anticipated waiting time for housing accommodation in each geographical area, broken down by bedroom property number. 5. The average waiting time for housing accommodation, broken down by bedroom number, in each of the last ten years. 6. The average waiting time for housing accommodation in each geographical area, broken down by bedroom number, in each of the last ten years.	04/07/2020	Information not held. Formal refusal notice under Section 17 of the Freedom of Information (Scotland) Act 2002.
FOI/06	1. The average waiting time for housing accommodation, broken down by bedroom number, in each of the last ten years. 2. The average waiting time for housing accommodation in each geographical area, broken down by bedroom number, in each of the last ten years. 3. The longest waiting time for housing accommodation, broken down by bedroom number, in each of the last ten years. 4. The longest waiting time for housing accommodation in each geographical area, broken down by bedroom number, in each of the last ten years.	04/07/2020	Information not held. Formal refusal notice under Section 17 of the Freedom of Information (Scotland) Act 2002.
FOI/05	1. Details of all complaints made by tenants about the organisation's housing service in the past five years, including the date of the complaint, reason given for complaint, whether the complaint was investigated and upheld, and what the outcome of the complaint was. 2. Details of all complaints made by prospective tenants and applicants about the organisation's housing service in the past five years, including the date of the complaint, reason given for complaint, whether the complaint was investigated and upheld, and what the outcome of the complaint was.	04/07/2020	Full release of information under the Freedom of Information (Scotland) Act 2002. Information disclosed is available on request.
FOI/04	1. Details of all of the housing association's housebuilding projects approved in the last ten years, including the address of the project, the affected geographical area, the total number of units built, the number of units built for social housing, the number of affordable houses built, and the date the project was approved.	04/07/2020	Full release of information under the Freedom of Information (Scotland) Act 2002. Information disclosed is available on request.
FOI/03	1. A copy of Corporate Procedures on response times. 2. Transcript of all telephone calls made to (Housing Assistant) from the 27th October 2019 to date. 3. All documents relating to communications, letters in respect of adaptations, reasons for their refusal and subsequent agreement to carry out work, all communications with the Solicitor	10/02/2020	1. Information not held. Formal refusal notice under Section 17 of the Freedom of Information (Scotland) Act 2002 2 and 3. Exempt from disclosure under section 38 (1a) of the Freedom of Information (Scotland) Act 2002.

Request No.	Request	Request Date	Resolution
FOI/02	1. Do you currently carry out electrical safety inspections across your social housing stock? 2. Why don't you carry out regular electrical safety inspections? (if applicable) 3. How often do you carry out these inspection's? 4. How do you find the electrician that carries out these inspection's for you? 5. Do you carry out any form of interim visual inspection for electrical defects on your properties? 6. How often do you carry out these interim visual inspections? 7. Do you provide any White Goods as part of your tenancy agreements? 8. Do you have any systems in place for checking whether the White goods you supply may become recalled subject to a product recall? 9. Are Residual Current Devices (RCD's) fitted in your properties? 10. Do you provide advice to tenants regarding electrical safety and how to manage electrical risk in their homes? 11. Please specify which advice you provide 12. What if anything would you like to see happen with electrical safety regulation in the social housing sector?	17/12/2019	Full release of information under the Freedom of Information (Scotland) Act 2002. Information disclosed is available on request.
FOI/01	1. A copy of Young Court Owners Association's financial accounts 2. A breakdown of how your service charge is spent 3. A copy of contract between Highland Residential Inverness Ltd and Young Court Owners Association.	09/12/2019	Information not provided as request does not fall within the scope of the Freedom of Information (Scotland) Act 2002 (Designation of Persons as Scottish Public Authorities) Order 2019 (the Order).