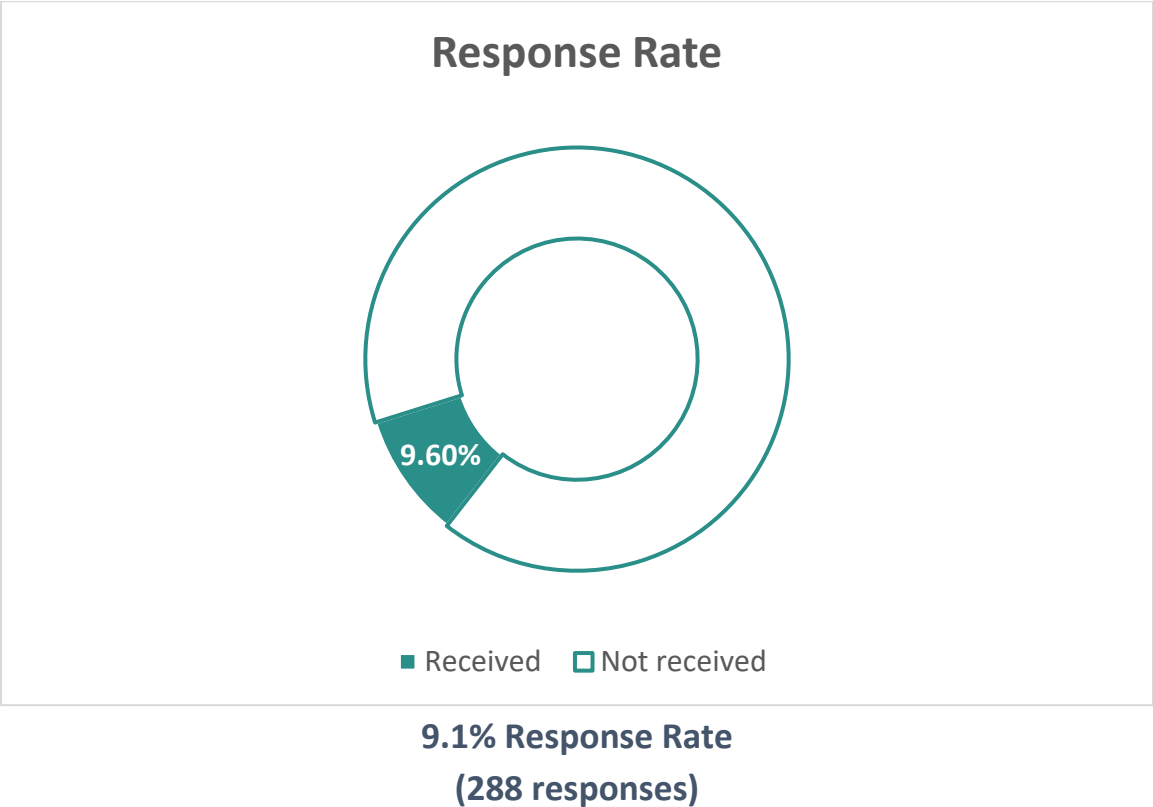


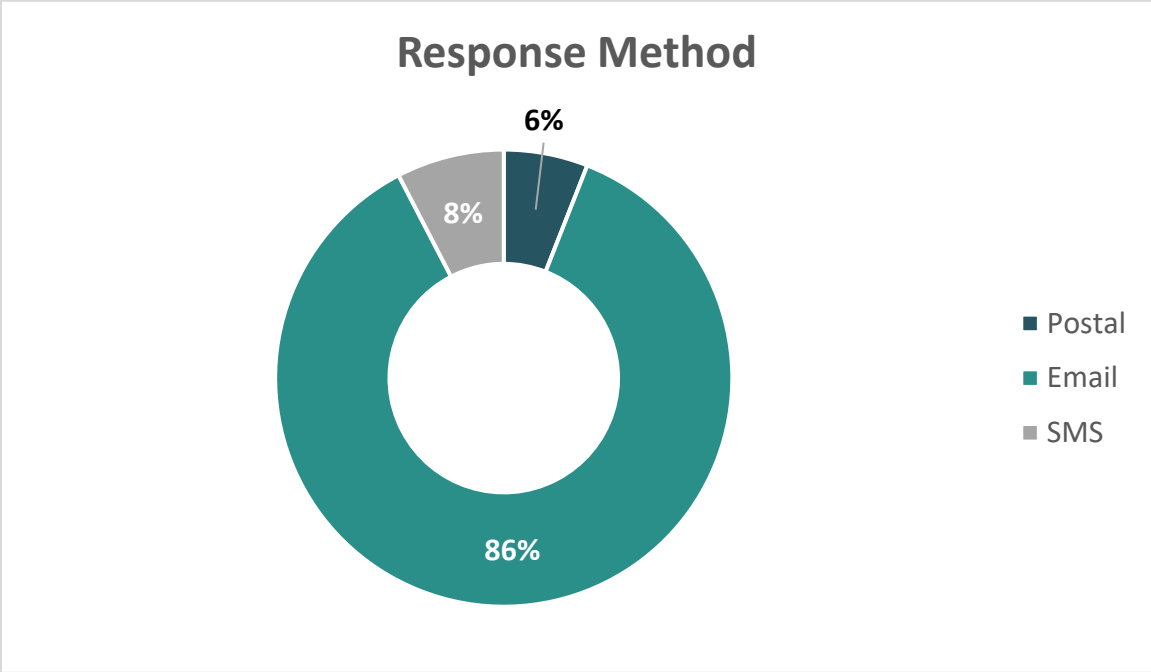
Tenant Charter Report Survey Results 2025



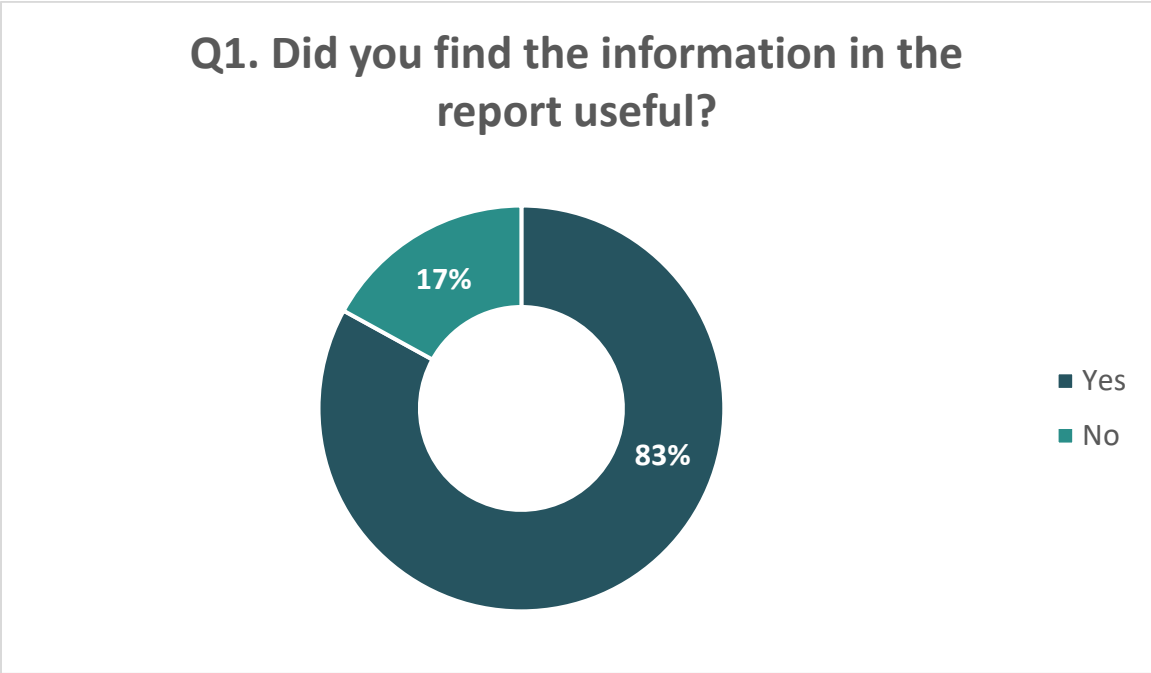
Responses

The Tenant Charter Report was published on the 30th October 2025 on Albyn’s homepage. On the 10th February 2026, 3,217 tenants were sent an SMS or email with a link to the Tenant Charter Report and an online survey. In addition, 184 tenants were sent a paper copy of the report, along with a survey and prepaid postal envelope.

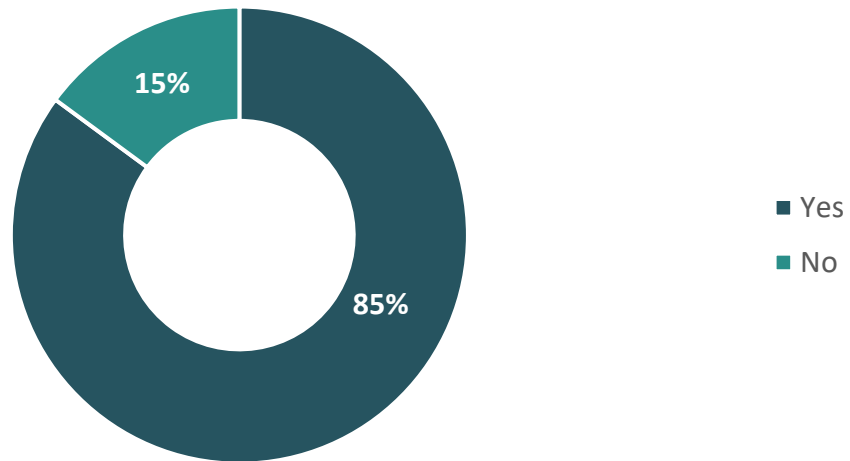




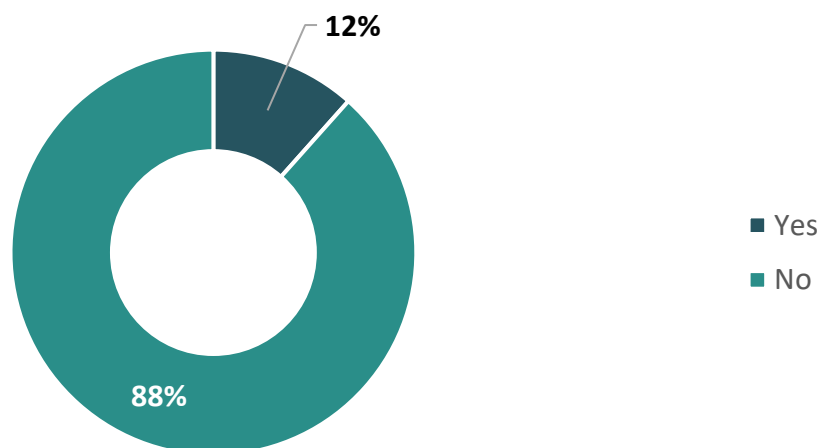
There were 6 questions in total with 2 of those questions inviting text responses. We have outlined the responses to all the questions in this report (except where the tenant has commented 'no further comments', 'N/A' or similar).



Q2. Do you like the design?



Q3. Would you like to be involved in creating the next Tenant Charter Report?



We used this opportunity to ask tenants if they would like to be involved in shaping some of the services that we provide.

