

Cost of Living Survey 2024 Results Report

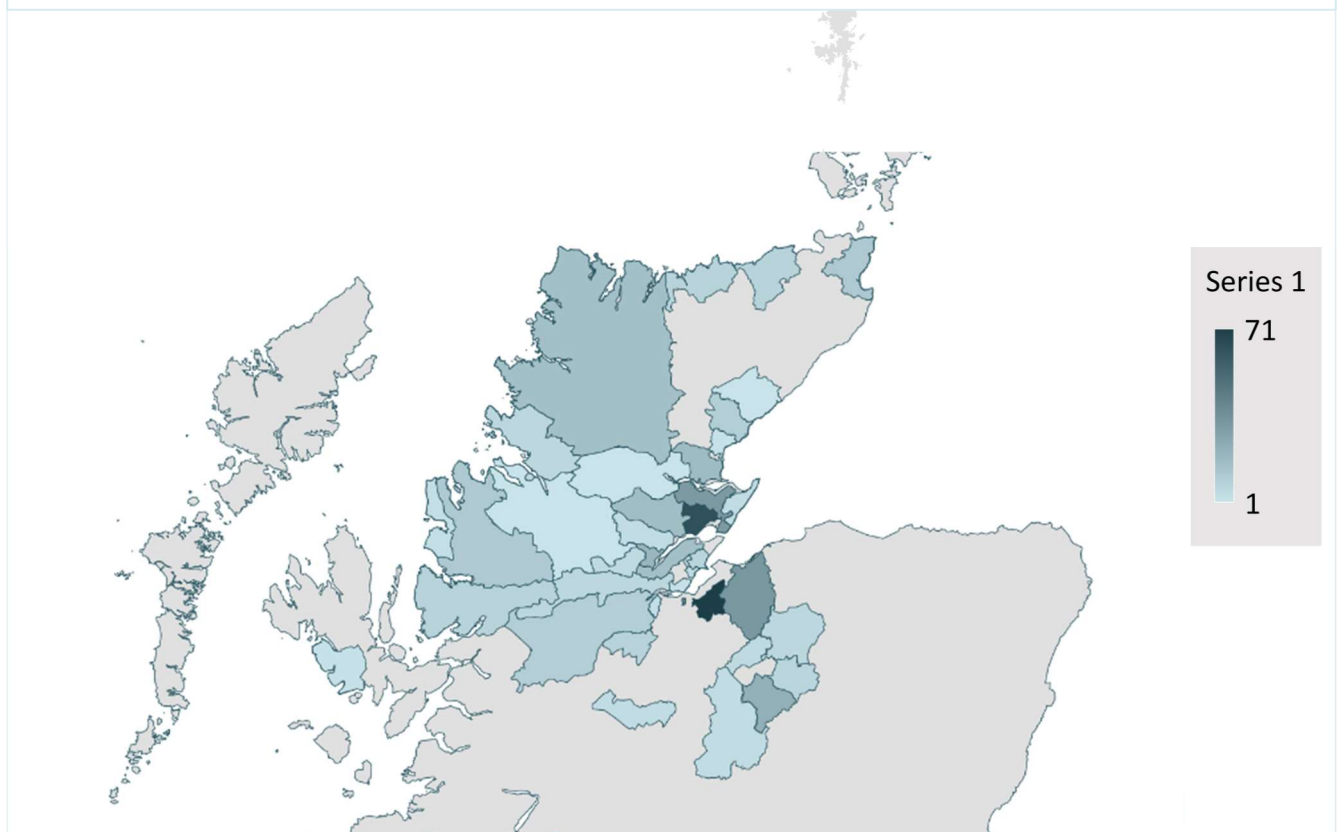
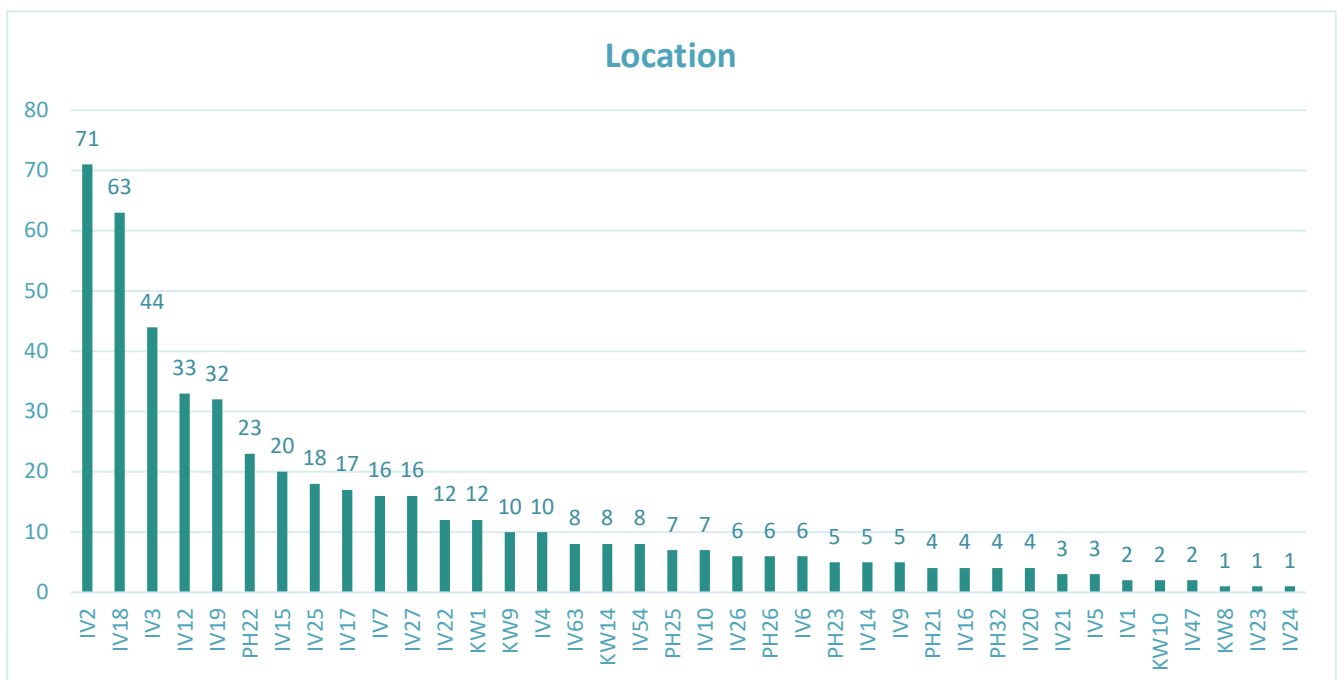
Summary

The consultation period for Albyn's Cost of Living Survey for 2024 ran from 15th January 2024 and closing on 13th February 2024.

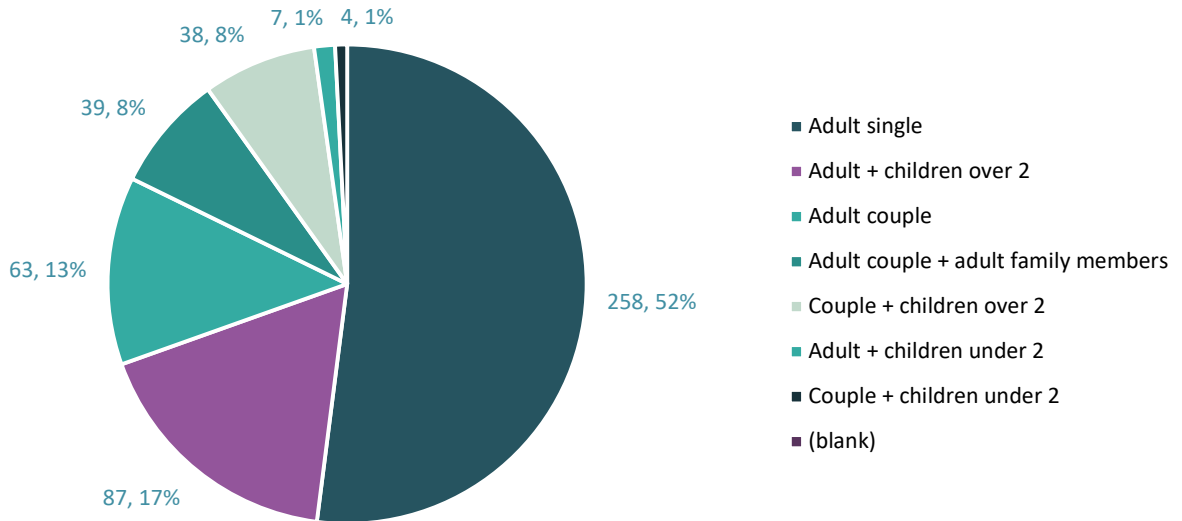
A total of 3,339 customers were contacted. 3,112 were contacted by email or sms text, and 227 received their invitation by post. Those contacted digitally received a reminder on the 30th January 2024.

We received 519 responses, 31 of these responded by post.

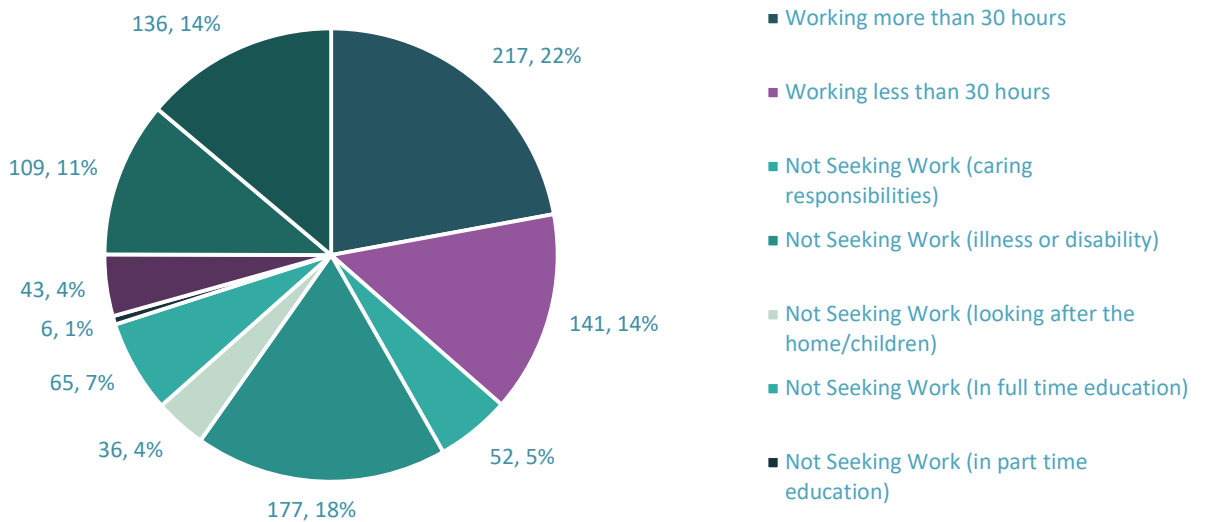
Respondent Data



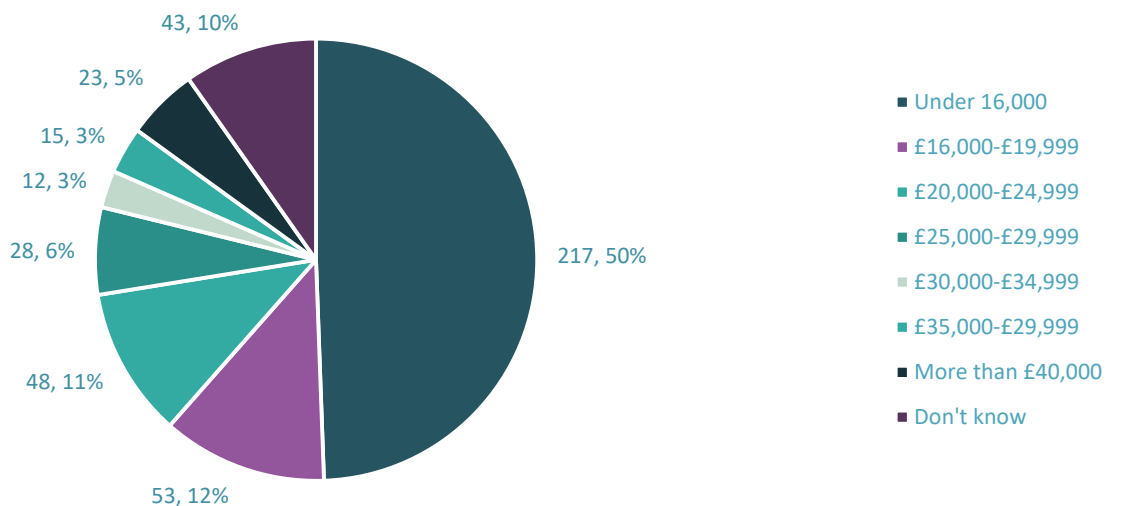
Who lives in your household?



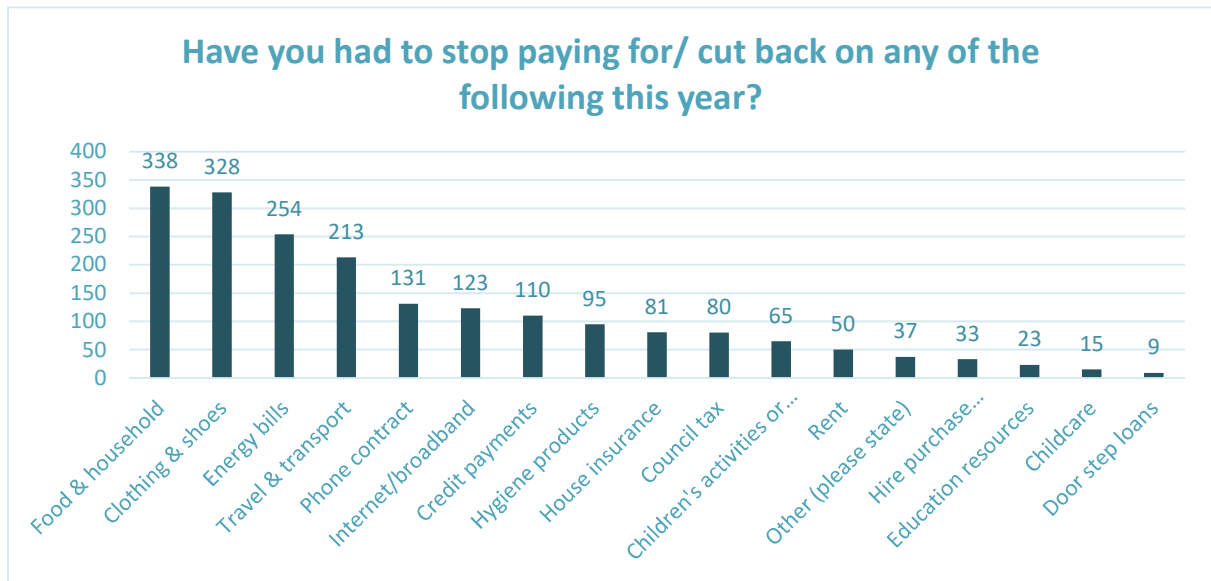
The following question asks for the employment status of your household.



What is your total household income



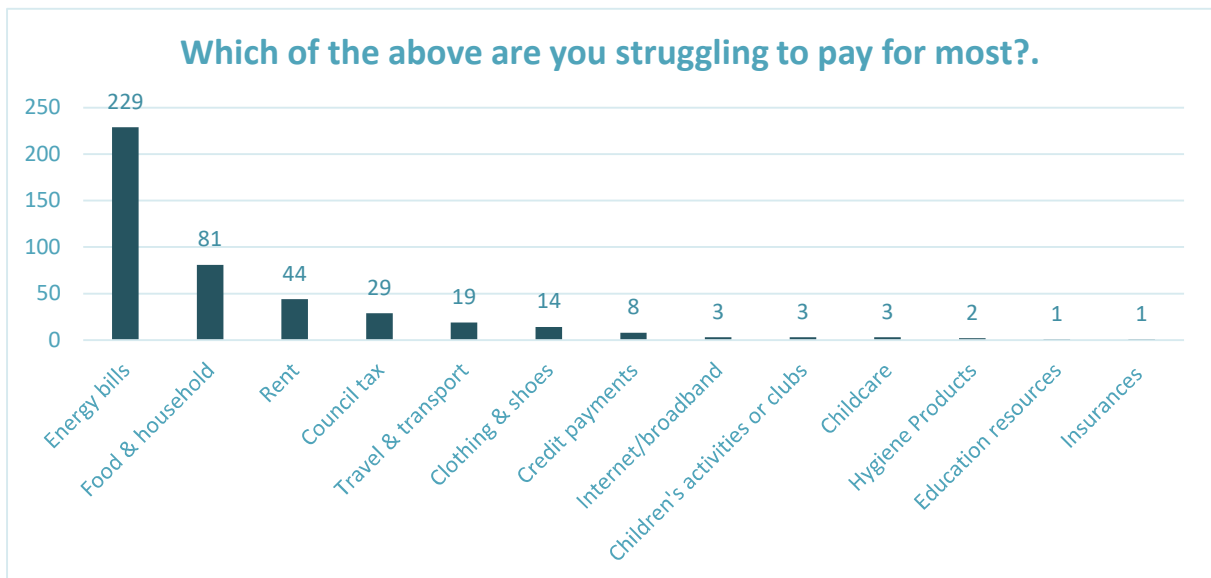
Cost of Living Survey



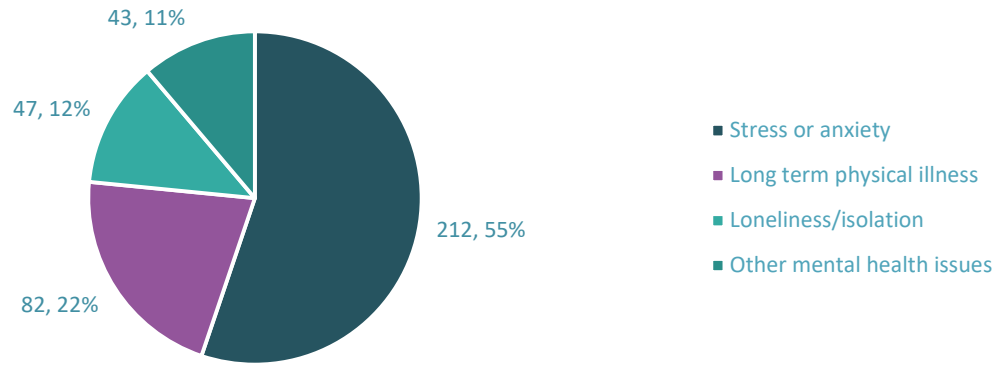
If you chose other, please add anything else that you have had to cut back on in the last year.

Birthdays	Haircuts	Luxurious
Christmas	Healthcare	Personal
Donations	Holidays	Pets
Eating out	Instrument	Socialising
Everything	Legal	Subscriptions
Golf	Haircuts	University

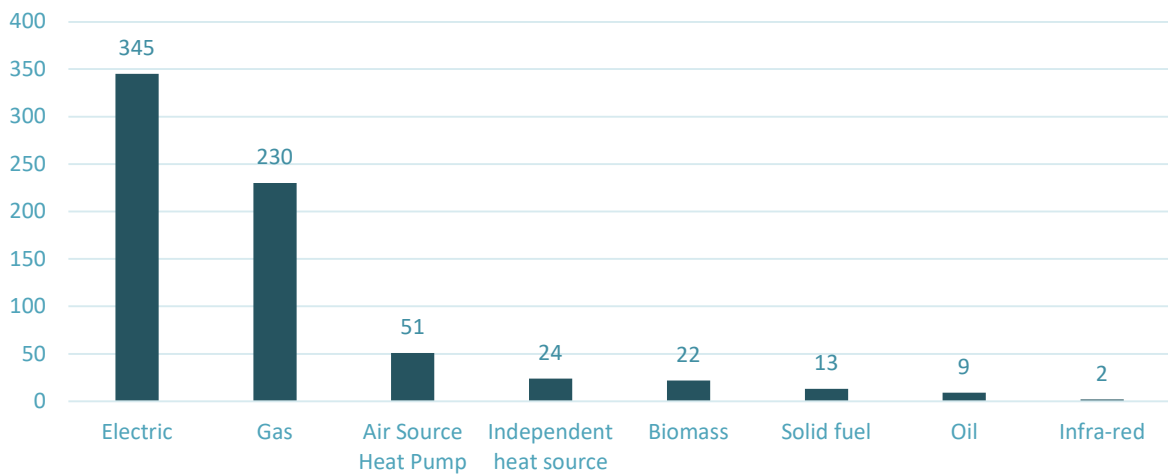
Had to cut back on a few things due to being self employed. Cut in pay also to cover things.
Therapies to manage illness
Not really struggling as yet! Still being paid sick leave until the end of January 2024!
Not struggling as such but definitely noticing a strain on the income
I'm struggling to pay for anything above basic rent and council tax
I manage to pay all my bills
I worry and struggle to pay many things and it's mostly living from robbing Peter to pay Paul
General living cost increases
Renovation of carpets



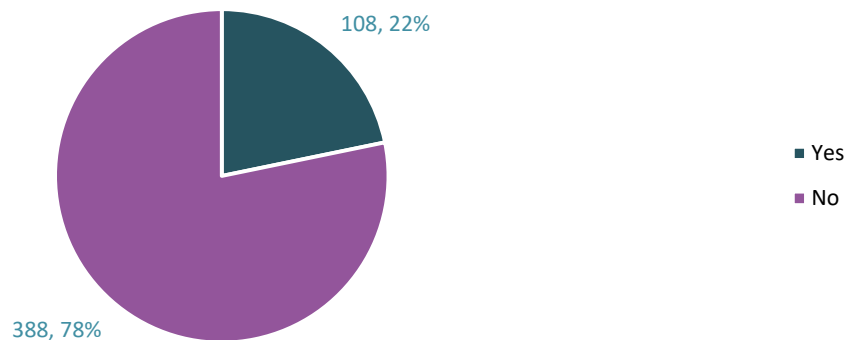
Thinking back to this time last year, have you experienced an increase in any of the following?



Type of heating in your home



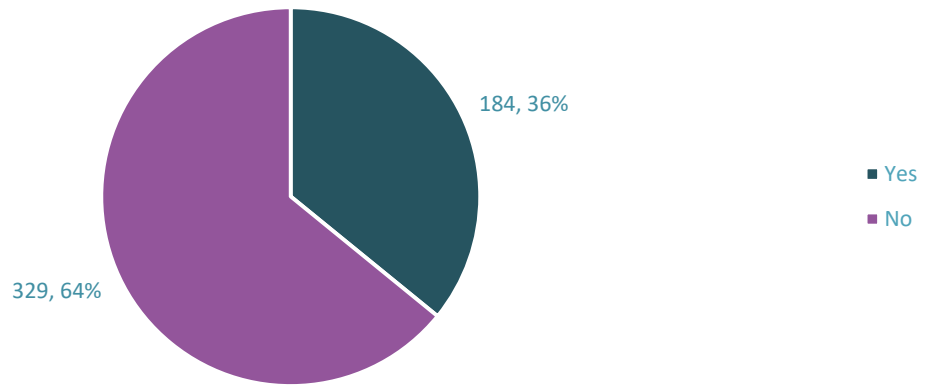
Do you feel you need further guidance on making best use of your system?



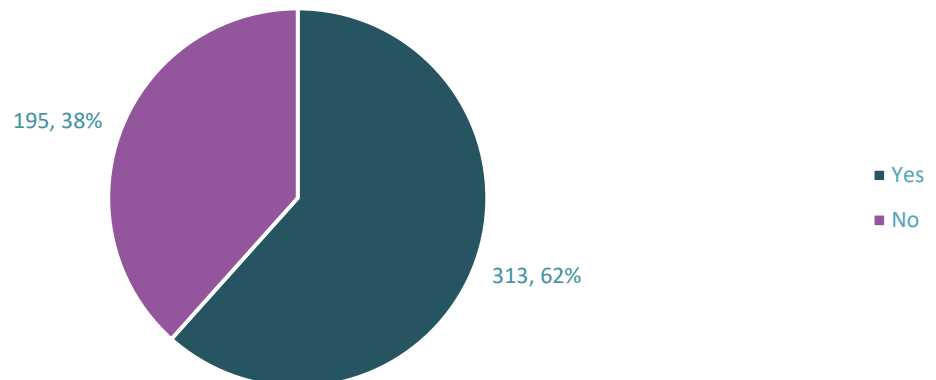
How do you pay for your energy?



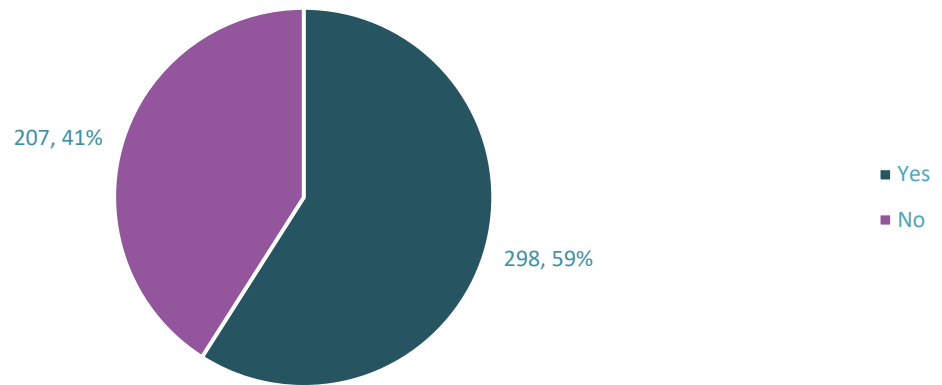
Do you have a smart meter?



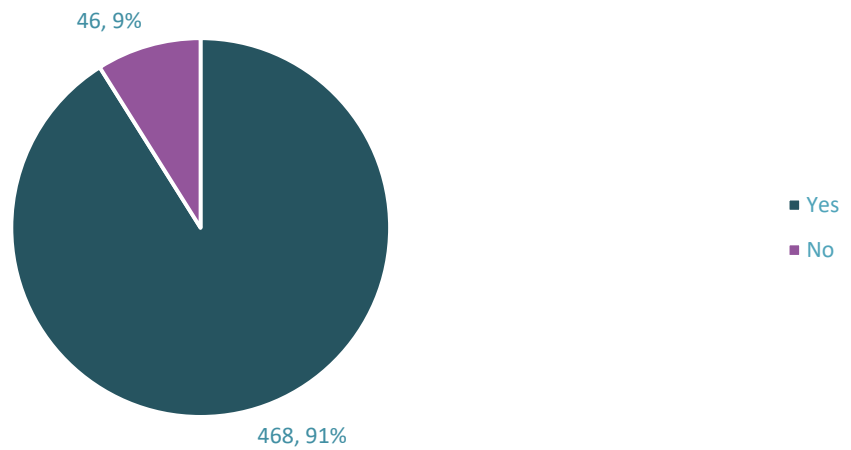
Are you struggling to heat your home?



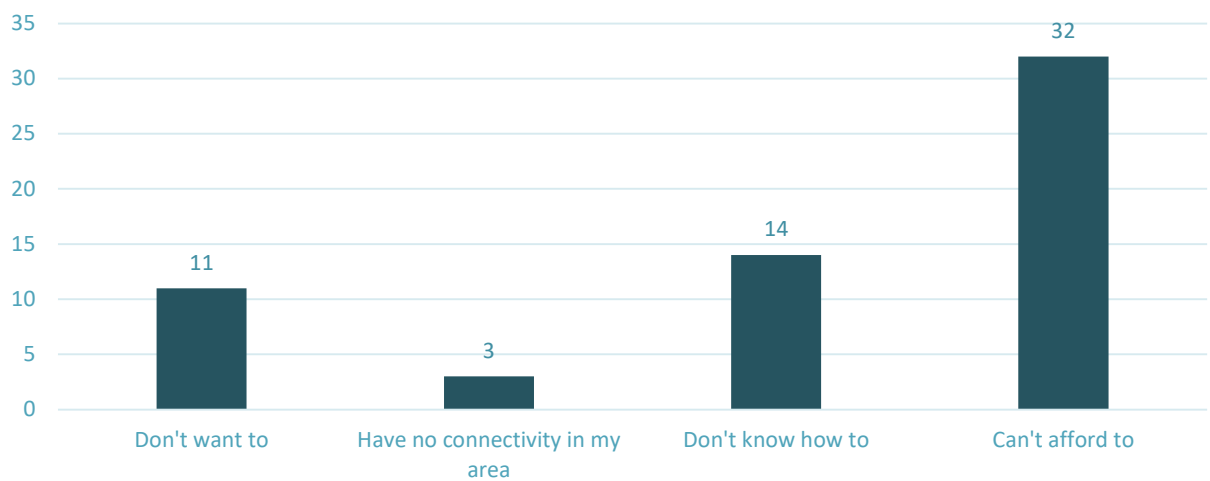
Are you struggling to pay your energy bills?



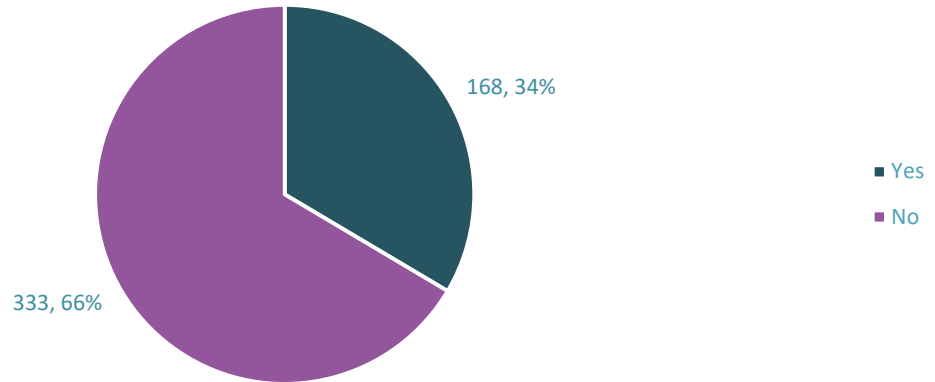
Do you have access to the internet?



If not, why?



Have you had to seek help to get food in the last year?



Are you aware of the existing Cost of Living help available from Albyn?

